



11th September 2020

Dear Residents, Relatives & Staff

RE: COVID-19 Prevention Management

This letter follows my previous correspondence of 31st August 2020. It is being circulated to residents, families and staff.

Today we received an update from NSW Health regarding visiting restrictions - extract below:

NSW Health wants to ensure that all appropriate preventative action is taken to avoid transmission into these facilities. Following the recent cases in the Sydney CBD, I am requesting residential aged care facilities in metropolitan Sydney and the Nepean Blue Mountains and Central Coast regions implement visitor restrictions for the next week.

In addition, staff who work or live in these areas must wear masks whilst at work. This temporary requirement will be reviewed next week. Re-consideration of the areas of concern will be provided based upon the presence of COVID-19.

Further declines in incidence may provide an opportunity to lessen current restrictions. It is crucial that all residential aged care facilities maintain vigilance to prevent the introduction of COVID-19 into your facility.

Dr Jeremy McAululty Executive Director, Health Protection, NSW Health 11 September 2020

We are pleased to report that at the time of writing, there are currently no confirmed or suspected cases of COVID19 within our resident or workforce groups.

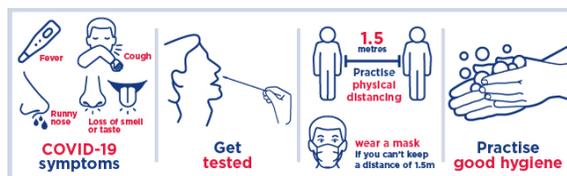
Please remember that there is a contactless drop off / pick up point in the driveway that has been working well for both the staff and residents. Care packages are most welcome. Emails can be sent to residents at any time to reception@thepalms.net.au for messages or photos. Virtual visits are continuing with the purchase of extra iPads to facilitate these.

A reminder that there will be a Resident and Relative meeting on 15th September at 2pm, a zoom link can be emailed to any family members that would like to attend, please contact jacky@thepalms.net.au regarding this.

Thank you for your ongoing support.

Kind regards

LILLIAN STOCKALL
Director of Nursing



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